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Sample Going Out of Network Letter

Dear _____,

We are happy to announce some changes our office has recently implemented that ensure we can consistently continue to carry on providing our uncompromised high level of periodontal dental care. In order to carry on with our goal of delivering the utmost top level dentistry, we have decided to make some changes to our contracted status with a few insurance carriers, and Aetna Dental is one of them.

Effective (date), we will continue to accept your Cigna Dental insurance, and file your claims, however, we will do so as an out of network provider. We find that this normally has little to no effect on your out of pocket expense, and rest assured this decision has come as a result of our desire to put your periodontal care ahead of Cigna Dental's contractual requirements. It is our main focus to treat each of our patients according to their unique needs, and how they want to be treated, rather than the way the insurance companies attempt to standardize the way our patients are treated. This change affords both our office, and our esteemed patients, an increase in benefits and much more freedom to pursue the dental care a periodontal patient truly needs; not what their insurance companies, who are not dentists, want them to have.

If you have questions, or need help navigating what our office going out-of-network means for you, we welcome you to contact us and we will do a complimentary benefits check with you to assist in determining the exact impact our out-of-network status may, or may not, have on you.

Several insurance plans have little to no difference between in network, versus out of network, and we are assured this change will have minimal to no monetary effect on your out of pocket expenses. We are confident that we can continue to service your periodontal dental needs together, regardless of our participation status, and we look forward to many more years of caring for your periodontal needs!

Thank you for your continued trust, and dedication to our practice.